

JTB Group Environmental Policy

Implemented: April 1, 2025

The JTB Group has established this Policy in order to contribute to the preservation of the global environment through all our business activities, based on the JTB Group Sustainability Policy, and to foster peace and global interconnectedness through the creation of opportunities for meaningful human interaction.

1. Compliance with Laws, Regulations and International Standards

We shall comply with the environmental laws and regulations of various countries and regions, as well as international standards, and industry standards.

2. Strengthening Measures to Address Climate Change

We shall strive to reduce emissions throughout the entire value chain, aiming to achieve net-zero greenhouse gas emissions for the JTB Group by 2050.

3. Appropriate Use of Resources and Reduction of Waste

We shall strive to reduce the quantity and improve the quality of resources used in our offices and the destinations we visit, while also working to minimize waste and ensure proper disposal.

4. Appropriate Use of Water Resources

We shall carefully manage water resources used in our offices and the destinations we visit.

5. Biodiversity Conservation and Restoration

We shall strive to conserve and restore ecosystems by protecting the wild animals and plants of the destinations we visit and preventing the spread of invasive species.

6. Contribution to Local Communities

We shall value our relationships with local communities and contribute not only to environmental conservation but also to economic, social, and cultural development.

7. Protection of Natural and Cultural Heritage Sites

We shall strive to protect and preserve natural and cultural heritage sites while enhancing their value in collaboration with local communities, customers, and business partners.

8. Training Employees

We shall promote environmentally conscious behavior by enhancing the environmental awareness of our employees through environmental education.

9. Dialogue and Information Disclosure with Employees and Stakeholders

We shall regularly disclose the JTB Group's environmental protection efforts and strive for continuous improvement through dialogue with employees and stakeholders.

10. Establishment of an Environmental Management System

We shall establish an environmental management system, set and implement environmental targets, and conduct regular reviews to ensure continuous improvement.